

mothercare

Important product recall notice

mothercare 2.5 tog grey star sleep bag - pack of 2

voluntary recall

Mothercare is undertaking a voluntary recall of 2.5 tog grey star sleep bag due to a labeling error. The care label in some of the products incorrectly states this product is a 1 tog.

These sleep bags were sold in mothercare stores and on line from May 2019.

We are asking customers who purchased these sleep bags to check if your product is affected, please check the back of the care label at the bottom for the style number as per the image below. Affected style numbers are:

RA217 0-6months

RA218 6-18months

RA219 18-36 months

Please also check the care label on both the plain grey and grey star sleep bag, If the label states 2.5 tog the product is not affected. If the care label states 1 tog please stop using the product with immediate effect and return the product to a mothercare store for a full refund.

The tog rating can be found on the care label under the words BS8510:2009 as per the image below.



If you have any queries, please contact mothercare customer services on 0344 875 5111.

Mothercare has taken this action to ensure the safety and well-being of our customers and we apologise for any inconvenience this may cause.

Mothercare UK Ltd, Cherry Tree Road, Watford, Hertfordshire WD24 6SH.