

Silver Cross® Important

Halo Pushchair Safety Notice

During our quality control inspections we have found that a small number of Halo Pushchairs have a component which wears prematurely. The component could under certain circumstances cause the pushchair to function incorrectly, resulting in a small hazard to the user.

The affected pushchairs carry the batch numbers 150209, 150409, 150509 the batch number can be found on the underside of the Halo Pushchair chassis near the rear wheel (fig. 1).



Style No.
K0995

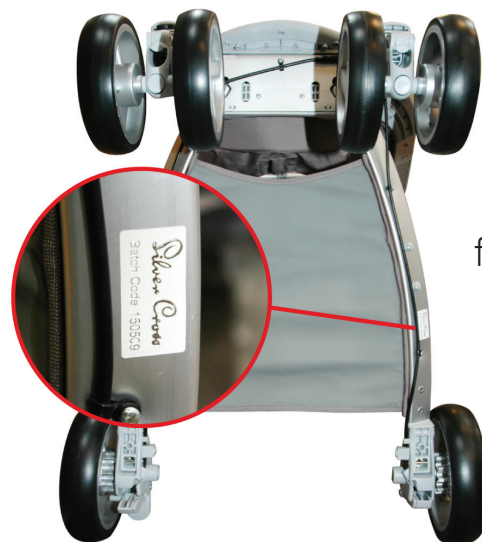


fig. 1

Silver Cross invites customers who have a pushchair with the above batch codes to call the following number and arrange for our service team to provide you with a replacement product (alternative colour only) or a free of charge repair and service to your pushchair. Please contact **Silver Cross Customer Service Team on 0845 872 6900** (lines open Monday to Friday 9am - 5.30pm)

If you require further information please contact the Mothercare Helpline on 08453 304030 (lines open from 8am to 8pm Monday to Saturday and 9am to 5pm on Sunday).

This action has been taken to ensure the safety and well-being of our customers and we apologise for any inconvenience this may cause.

Silver Cross take quality and customer safety seriously and so invite customers to contact the service team.