

## Hints and Tips

- Ensure batteries are inserted the right way round.
- Ensure new batteries are used or fully charged as applicable.
- Switch off product when not in use.
- If not in use for longer periods of time, remove batteries.
- Certain functions of the product may stop working as the batteries begin to wear down. The product may not be faulty, please try new batteries in the first instance.
- If lights, sounds or rotation fails, replace or recharge batteries.
- Toys containing “Try Me” batteries are for in-store demonstration purposes only. Please replace with new batteries to ensure the correct and consistent operation of the product.
- You must descale all products that heat water at least every 4 weeks to prevent limescale build-up. In hard water areas products may need to be descaled more frequently.
- Ensure the recommended amount of water is used for your steriliser or bottle warmer. Please see user guide.
- Ensure parent & baby monitor units are paired.
- Always check fixtures & fittings are secure.

## Customer Helpline Numbers

Tomme Tippee (Jackel)  
0500 979 899  
[www.tommeetippee.co.uk](http://www.tommeetippee.co.uk)

Philips Avent  
0800 289 064  
[www.philips.co.uk](http://www.philips.co.uk)

Nscosity  
0870 765 2574  
[www.nscosity.co.uk](http://www.nscosity.co.uk)

Summer Infant  
0208 420 5910  
[www.summerinfant.com](http://www.summerinfant.com)

V-Tech  
01235 546 810  
[www.vtechuk.com](http://www.vtechuk.com)

Tomy  
[www.tomy.co.uk](http://www.tomy.co.uk)

Medela  
0870 950 5994  
[www.medela.co.uk](http://www.medela.co.uk)

Babytec  
01935 812 732  
[www.babytec.co.uk](http://www.babytec.co.uk)

Mattel/Fisherprice  
01628 500 303  
helplineuk@mattel.com  
service.mattel.com/uk

Leapfrog  
0800 169 5435  
[www.leapfrog.com](http://www.leapfrog.com)  
support@leapfrog.com