

TOMMEE TIPPEE SURESOUND DELUXE

Supplier: Tommee Tippee
Product: Suresound Deluxe
SKU: 741862
Style: X1616



1. Q: The signal light is flashing
A: Advise to move other items at least a meter away and to follow reset instructions as below
2. Q: There is no power going to the unit
A: Contact Careline for spare part
3. Q: There is a howling noise from parent unit
A: Turn volume down on parent unit and move the parent unit and baby unit further apart.
4. Q: The temperature is showing HH, 88 or incorrect temperature and wont change channels
A: Advise to follow reset instructions and ensure not near mobile phone, cordless phone, TV, radio etc
5. Q: Can't hear baby on parent unit when monitor is switched on
A: Increase volume on parent unit
Move baby unit closer to cot (about one meter away)
Change channel or follow reset instructions

Reset Instructions

Switch off both units at the wall and remove the batteries and leave for a few minutes.
Turn the baby unit back on and insert the batteries.
Wait for at least 4 minutes and then switch on the parent unit.
Once you have done this change the channels and make sure the units are not near anything such as a TV, computer or cordless phone.

Customer Care Number

Freephone - 0500979899

Website: www.tommeetippee.co.uk

Customer Care opening times

Mon – Thurs: 9am – 4pm

Friday: 9am – 2:30pm