

## TROUBLE SHOOTING GUIDE TEMPLATE

Supplier: East Coast Plastics  
Product: Birdy Breezer Fan  
SKU: 623658  
Style No: S0764



1. Q: The fan rotates the wrong way and does not blow much air.  
A: Batteries may have been inserted the wrong way. Check they are correct
2. Q: A part is missing or broken (other than the actual motor).  
A: Contact us and we will be able to provide a replacement part.
3. Q: The cooling air is not very strong.  
A: Suggest replacing with new batteries.
4. Q: The fan does not work.  
A: Put new batteries in and try it before issuing any refund.

### **Customer Care Number**

01692 408802

Website: [www.eastcoastnursery.co.uk](http://www.eastcoastnursery.co.uk)

### **Customer Care opening times**

Weekdays: 8am – 5pm

Saturday: Closed

Sunday: Closed