

## **TROUBLE SHOOTING GUIDE TEMPLATE**

Supplier: Mattel  
Product: Sensory Selections Bouncer  
SKU: 853078  
Style No: J6986

### **Picture of product**



1. Q: Speakers appear to not be working.  
A: Pivot speakers up towards child until they click

**Customer Care Number**  
01628 500303  
Email: [helplineuk@mattel.com](mailto:helplineuk@mattel.com)

**Customer Care opening times**  
Weekday: 10am – 3pm Mon –Thurs,  
9am – 1pm Fri\* (opening hours subject to  
change  
Saturday: Closed  
Sunday: Closed