

TROUBLE SHOOTING GUIDE TEMPLATE

Supplier: NScessity
Product: 1.8" Digital Camera Monitor
SKU: 955044
Style No: G1334

Picture of product



For any issues with picture or sound loss the first thing to do is to re-pair the camera and monitor:

- Turn OFF both the Monitor and the Camera. Place them not more than 2 feet apart.
- Turn ON the Camera. Press the hidden PAIRING button through the small hole at the bottom of the Camera. The Night Light will start blinking.
- Select Channel B, C or D using sliding switch at the side of the Monitor.
- Press and keep held the + section of the brightness button (marked B) and turn the monitor to ON
- The monitor will display the word 'PAIRED'
- Turn off both the Camera and Monitor.
- Turn both units back on and the matching process is completed.

1. Q: **Battery will not charge?**

A: Check battery is inserted correctly – contact points down
Ensure battery cover is screwed down properly

2. Q: **Cannot remove battery cover?**

A: Undo screw; push down on battery cover, slide cover off
N.B screw does not completely remove from cover for safety

3. Q: **Monitor keeps switching off?**

A: Check bottom of camera and ensure unit is not set to auto
Check power is on or battery is charged
Re-pair camera and monitor (see process above)

4. Q: **Can I run the camera off of batteries?**

A: No, the camera is only able to be operated from the mains

5. Q: **Can I automatically scan through channels?**

A: No, channels can only be selected manually by using the slide switch on the side of the unit

6. Q: **How long should the monitor last if run from the battery?**

A: The monitor should run for 4-5 hours + from the battery

Customer Care Number

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Website: www.nscosity.co.uk

Customer Care opening times

Weekday 9am to 5pm

Saturday: Closed

Sunday: Closed